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FROM: LIU

Patent Publication Office

My name is Bihua Liu. My application number is 10/63 4, 526. My publication Number is US-2005-0042580-A1. The reason for this letter is that, I have been waiting for my patent certificate for more than one year. I paid the issue fee and the publication fee on September 2005 and I never received my patent certificate.

I called your office more than ten times and left many messages on your answering machine. No one called me back. My attorney, Lucy X. Yang, also made a few telephone calls on my behalf. She was told that I have to wait for the certificate. I don't know why this takes such a long time and How much longer do I have to wait? Please call me at 917-513-9789 if there are any problems, otherwise please send my certificate as soon as possible.

Thank you for your consideration

Sincerely yours

Bihua Liu, inventor